

GLOBALES

HOTELS

LEGAL TERMS AND CONDITIONS OF THE “HOLIDAYS FOR LIFE” GIVEAWAY

1. ORGANISING COMPANY

The company AMLA EXPLOTACIONES TURÍSTICAS SAU (hereinafter, the “ORGANISER”), with registered office at Plaza Ciudad Real 2, San Sebastián de los Reyes (28702), Madrid, Spain, and tax identification number C.I.F. A83791558, organises the giveaway (hereinafter, the “PROMOTION”) of an international scope, to be carried out through its Instagram account “Globales Hotels, @hotelesglobales”, with the aim of promoting and giving visibility to the Globales brand.

Participation in this PROMOTION implies full and unreserved acceptance of each and every one of the terms and conditions set out in these Legal Terms.

This PROMOTION will be carried out exclusively through the social network Instagram and in accordance with the provisions of these Terms. This PROMOTION is in no way sponsored, administered or associated with Instagram. By participating in the PROMOTION, users agree that Instagram shall be completely exempt from any claim or liability arising in connection with said PROMOTION.

2. PARTICIPATION PERIOD

Participation shall take place between 6:00 p.m. (GMT+1) on 9 February 2026 and 11:59 p.m. (GMT+1) on 26 February 2026.

Entries submitted outside this period shall not be valid.

The ORGANISER reserves the right to modify these Terms and the participation dates, extending or reducing them, and to suspend the PROMOTION, at its sole discretion, with the sole obligation of communicating such decision prior to the end date of the PROMOTION.

3. CONDITIONS OF PARTICIPATION

Participation in the PROMOTION is free of charge and open to all natural persons who are of legal age (+18 years). Persons who do not meet these conditions must not participate in the PROMOTION. Should they do so, they will be disqualified.

Employees of the ORGANISER, as well as those of its group companies, suppliers or collaborating entities involved in the execution of this PROMOTION, and their first-degree relatives by consanguinity or affinity, may not participate. Should they do so, they will be disqualified and deprived of any prize they may have obtained.

4. PARTICIPATION REQUIREMENTS

To participate in the GIVEAWAY through Instagram, participants must:

- Follow the account “@hotelesglobales”.
- Like the giveaway post.
- Mention in a comment on said post the person with whom they would share a vacation for their whole life (they may mention as many times as they wish).
- Bonus! Share the post in their stories and tag @hotelesglobales (this step is not mandatory, but will be considered as an extra chance). If the account is private, participants are requested to send a screenshot via DM in order to verify compliance with the requirements.

The same person may participate (comment) as many times as they wish, but at the time of drawing the winner, only one (1) entry per user will be counted (except for those users who have shared the post in their stories and tagged @hotelesglobales, who will be included in the draw twice). It is essential that comments are public so that they can be visible and located for participation in the PROMOTION.

PUBLICATION OF COMMENTS OR OPINIONS

Comments or opinions whose content is considered inappropriate, offensive, injurious or discriminatory, or which may infringe the rights of third parties, shall not be allowed. Nor shall comments be allowed against individuals that violate the principles of the right to honour, personal and family privacy and one's own image. The ORGANISER shall not be responsible for any damages caused by the comments made by Participants in the Promotion which may at any time offend the sensitivity of other Participants.

Participation in this Promotion, as well as the publication of comments made by Participants, must under no circumstances violate Instagram's Community Guidelines or Instagram's Terms of Use.

If the Company detects the use of fraudulent means for participation, such as the use of bots in comments, the prize will not be awarded and will remain the property of the ORGANISER.

5. PRIZES

The winner will receive as a prize a free stay of **seven (7) nights for two (2) persons** (over 18 years of age), **up to the age of 99**, at any hotel in Spain belonging to the Globales chain (including hotels under the Caramelo brand) during the holiday period. The highest accommodation regime offered by the hotel at the time of booking will be included.

- Stays must be enjoyed taking into account the opening and closing dates of each establishment and subject to hotel availability at the time of booking.
- The winner may not enjoy a stay at the same hotel in two consecutive years, even if the prize is obtained in different draws.
- Transport costs (flights), transfers and any additional services not included in the indicated regime shall be borne by the winner and their companion.
- The prize is personal and non-transferable, non-cumulative and may not be exchanged for cash or for other products or services. The prize must be enjoyed exclusively by the winner and may not be assigned, transferred or inherited.
- AMLA EXPLOTACIONES TURÍSTICAS, S.A. reserves the right to replace the prizes with others of similar or higher characteristics.
- The winner and their companion must sign a document accepting the prize, which will include the conditions for granting and enjoying it.
- The winner expressly, freely, irrevocably and without any temporal or territorial limitation consents to the assignment of their image, voice and name rights to AMLA EXPLOTACIONES TURÍSTICAS, S.A. (Globales brand), for use in any media, format or support, for promotional, advertising and/or commercial purposes.
- AMLA EXPLOTACIONES TURÍSTICAS, S.A. shall be excluded from any liability in respect of incidents beyond its control that may occur during the awarded stays.

6. SELECTION OF THE WINNER

Once the participation period ends on **26 February 2026 at 11:59 p.m.** (GMT+1), the winner will be selected at random through the App Sorteos platform under the supervision of **Alba Salvador** and **Alex Conesa** from the company **BOLD Branding**. The winner's name will be announced on the official **@hotelesglobales** profile on **27 February 2026** via stories and post. The winner authorises AMLA EXPLOTACIONES TURÍSTICAS, S.A. to publish their name on its website and social media channels.

7. COMMUNICATION OF THE PRIZE TO THE WINNER

The ORGANISER will contact the winner via direct message on Instagram. The winner must respond within a maximum period of **48 hours** to accept or decline the prize (until 2 March 2026).

- If (i) the winner's details are incorrect, (ii) they do not claim or cannot enjoy the PRIZE, (iii) they breach these Terms, or (iv) they do not accept the PRIZE within the indicated period, they will lose their right to the prize and a second random draw will be carried out. If the prize cannot be awarded in the second draw, the PRIZE will remain void.
- The ORGANISER may require the winner to provide information or documentation to verify compliance with the participation and prize-awarding conditions. The winner will have **five (5) calendar days** from the request to provide it. Failure to do so in due time and form, or if after review it is found that the requirements are not met, will result in disqualification.

8. PERSONAL DATA PROTECTION

The personal data provided by participants will be processed in accordance with current data protection regulations and used exclusively for the management of this PROMOTION.

9. OPERATION AND COMMUNICATIONS

In addition to the causes expressly indicated in these Terms, the ORGANISER shall not be responsible for any malfunction or errors that may arise when participating in the PROMOTION, interruptions, deletion or failure to record entries. Likewise, the ORGANISER shall not be responsible for any liability for damages of any kind that may be due to the temporary unavailability or lack of continuity in the operation of telecommunications networks or social networks.

The ORGANISER shall also not be liable if, once the winner has been notified, the latter does not check their email address, does not access their social media account or profile, or due to incorrect or incomplete email details provided, or because such email has not been checked, has been deleted or is configured in such a way that messages sent by the ORGANISER are classified as blocked or spam, restricted, deleted or not downloaded.

10. LIABILITY AND DISQUALIFICATION

The ORGANISER reserves the right to disqualify any participants who act abusively and/or fraudulently, and any participants who deceive, conceal or falsify participation data, use illegal practices to obtain profiles such as spam, creation of false profiles, fraudulent advertising, payment for participation and any other practice that may be considered to alter the proper functioning of the PROMOTION and good faith participation, as well as participants who breach any of the conditions of these Terms.

The ORGANISER also reserves the right to verify identities to ensure that they are not fictitious or created specifically to participate in the PROMOTION and/or to carry out multiple participations, and may freely disqualify such participants whenever there is any suspicion or indication of such practices.

The ORGANISER shall not be liable for cases of force majeure (such as strikes, natural disasters, wars, epidemics, pandemics, etc.) that may prevent the winner from fully or partially enjoying the PRIZE, and shall be exempt from all liability in such cases. Likewise, the ORGANISER shall not be responsible under any circumstances for the services of any other company with which it collaborates for the delivery of the PRIZE, nor for any act or omission not attributable to the ORGANISER, its suppliers, subcontractors, agents or distributors. Any claims related to such services and/or companies must be addressed directly to the providing company.

The ORGANISER assumes no liability for any loss or damage resulting from the negligence of a winner or guest during the enjoyment of the PRIZE.

11. INSTAGRAM SOCIAL NETWORK

Instagram does not sponsor, endorse or administer this PROMOTION in any way, nor is it associated with it, and Instagram is exempt from any liability.

12. MODIFICATIONS AND/OR CANCELLATION OF THE GIVEAWAY

The ORGANISER reserves the right to modify or cancel the giveaway in the event of force majeure or unforeseen circumstances that justify it, at its sole and absolute discretion, duly communicating this through its official channels.

13. CONTACT AND ENQUIRIES

For any queries related to this GIVEAWAY, participants and the winner may contact the GLOBALES HOTELS team by sending a private message to the Instagram account @hotelesglobales or an email to socialmedia@bold.bz.

14. APPLICABLE LAW AND JURISDICTION

These PROMOTION Terms are governed by Spanish law. Participants agree that any dispute arising from the interpretation or execution of these Terms shall be expressly submitted to the jurisdiction of the Courts and Tribunals of Palma de Mallorca, waiving any other jurisdiction that may correspond to them.